



5 Good Communication Standards

- **Standard 1:** There is a detailed description of how best to communicate with individuals.
- **Standard 2:** Services demonstrate how they support individuals with communication needs to be involved with decisions about their care and their services.
- **Standard 3:** Staff value and use competently the best approaches to communication with each individual they support.
- **Standard 4:** Services create opportunities, relationships and environments that make individuals want to communicate.
- **Standard 5:** Individuals are supported to understand and express their needs in relation to their health and wellbeing.

The 5 Good Communication Standards were developed by the Royal College of Speech and Language Therapist in the UK, 2013, for services supporting people with intellectual disability.
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www.facebook.com/groups/5goodcommunicationstandards



Search on the internet for RCSLT Five Good Communication Standards to see the work that has been done to work towards achieving the standards for people with intellectual disability (called learning disability in the UK).

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